

## EMERGENCY OPERATIONS CENTRE (EOC) MANAGEMENT

### OBJECTIVE

To provide training for managers and staff in the establishment and operation of an emergency operations centre.

### EXPECTED OUTCOMES

- Participants understand the functions common to all operations centres
- Participants understand common requirements of location, facilities and generic procedures
- Participants can develop facility specific EOC operating procedures
- Participants able to provide operational direction and coordination by operating the systems / equipment in the EOC
- Managers able to activate all Emergency Operations Centre systems
- Participants can demonstrate the activities to be performed
- The EOC will provide complete record of event emergency management

### TRAINING STRATEGY

This training will be a combination of presentations, participative functional activities progressing to practical EOC operations, concluding with a scenario based exercise.

### KEY SUBJECT AREAS/DELIVERABLES

The command / control / communications concepts

The detailed functions and activities of an EOC

- Information Management
- EOC requirements: Establishment & Staffing
- Activating the EOC
- EOC communications
- Liaison with external agencies
- Updates, Orders, Briefings
- Terminating operations

### DESIGNED FOR

EOC Managers and Staff

### DURATION

Two days

Contact GES  
for more information on  
**(08) 9473 2900**

